



May 1, 2020

Dear Diocese of Toledo Healthcare Plan Member:

“For I know well the plans I have in mind for you—oracle of the LORD—plans for your welfare and not for woe, so as to give you a future of hope.” Jeremiah 29:11

As we have coped both personally and professionally with the COVID-19 pandemic, our future has in many ways seemed unclear. However, Scripture reminds us that our future is full of hope. Each day we face uncertainty with hope, and move forward with faith. Here in the Human Resources Department, we have been working during this time to continue plans for the future that we had already started. To that end, with the support of the Health Benefits Trust Advisory Committee and Trustees, we are excited to announce two exciting changes regarding our benefit plans.

Introducing Anthem

After many years of partnership with Medical Mutual, we have selected Anthem as our new health insurance carrier beginning July 1, 2020. This decision was made after a lengthy evaluation process, which focused on three main criteria: Culture Fit, Service Fit, and Cost Fit. We are confident that this new partnership with Anthem will allow us to continue delivering the benefits and service you are accustomed to, without a drastic increase to our healthcare premiums. Based on claims experience and emerging trends, analysis showed that without this change, the rate increase effective July 1, 2020 would have been close to 12%. Instead, our overall rates are increasing approximately 2%.

Anthem is able to replicate our current benefits on both the Premium Plan and the Standard Plan, and we anticipate very little disruption to the existing provider network. Within the next couple of weeks, you will receive a packet of information in the mail from Anthem. This packet will help you get to know Anthem, and will provide you with additional information about what this transition means for you.

Online Benefits Administration – BAS MyEnroll360

In addition to our new partnership with Anthem, the Diocese of Toledo Health Benefits Trust has also partnered with Benefit Allocation Systems (BAS) to offer online benefits administration through www.MyEnroll360.com.

Open Enrollment is your annual opportunity to make benefit changes for the upcoming plan year, which begins on July 1, 2020. Open Enrollment will be conducted this year online at www.MyEnroll360.com, where you will find all the information you need to make your benefit elections. The 2020 Open Enrollment begins on May 15, 2020 and ends on May 31, 2020. During the Open Enrollment window, you can do the following online at MyEnroll360.com:

- ✓ Change from the Premium Plan to the Standard Plan (or vice versa) effective July 1, 2020.
- ✓ Elect coverage if you are not currently enrolled, cancel coverage, or enroll/cancel coverage for your spouse/dependent(s) effective July 1, 2020.
- ✓ Make Healthcare and/or Dependent Care Flexible Spending Account (FSA) elections for the 2020-2021 plan year, which begins July 1, 2020.

DIOCESSE OF TOLEDO MANAGEMENT CORPORATION

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The enclosed handout provides additional information about MyEnroll360 and this year's Open Enrollment. Please be looking for an email from MyEnroll360 as we approach the launch of Open Enrollment. When you receive the email, follow the steps on the handout to set up your MyEnroll360 account. You will not be able to access MyEnroll360 until you receive that email and set up your account.

Thank you for your service to the people of the Diocese of Toledo. If you have any questions about these upcoming changes or the information you receive in the coming weeks, please contact Meghan Reed, Diocesan Benefits Administrator, at 419.244.6711 ext. 4936 or mreed@toledodiocese.org.

Stay healthy and hopeful!

Sincerely,

A handwritten signature in black ink that reads "Rosemary R. Muñoz". The signature is written in a cursive style with a large, looped initial "R".

Rosemary R. Muñoz
Director of Human Resources